

February 2020

City Utilities Info



Providing water, sewer and garbage services to residential, commercial and industrial properties.

Utility bill due dates

Annual utility bills for water, sewer and garbage charges are mailed out in early February.

Pay the entire bill by March 13, 2020 and receive a 10% discount. If you prefer to pay quarterly, receive a 5% discount when payments are made by the following due dates:

- March 13, 2020
- May 8, 2020
- August 14, 2020
- November 13, 2020

Paying your utility bill

There are five ways you can pay your utility bill. Find your 13 digit account/customer number on your bill.

CREDIT CARDS ARE NOT ACCEPTED

- 1. Online banking** at participating financial institutions. Do not include the first three digits from your account number.
- 2. Telephone** at participating financial institutions.
- 3. By mail** - 410 Kinchant St, Quesnel, BC, V2J 7J5.
- 4. In-person** at City Hall by cash, cheque or debit card. Monday to Friday, 8:30 am - 4:30 pm excluding holidays.
- 5. After hours** - drop cheques in the drop box at City Hall (located on the side of the front entrance).

TELEPHONE/ONLINE BANKING Allow 2-3 business days processing time to ensure your payment is applied by the due date. Please note your utility account number at the time of payment to avoid payments being applied to the wrong account. A \$25 service fee will be applied for transferring the funds to another utility or a property tax account.

SOUTH QUESNEL RESIDENTS: Please note that the Cariboo Regional District will send you an invoice for your sewer charges. Apply your sewer service payment directly to the Cariboo Regional District as it is separate from the City of Quesnel. Please pay the enclosed utility invoice to the City of Quesnel.

Pre-Authorized payment options

Annual or quarterly pre-authorized payment options are available! Never miss a payment again. Contact us today!

T: 250-992-2111 • F: 250-992-1512 • www.quesnel.ca

City Hall • 410 Kinchant Street • Quesnel • British Columbia • V2J 7J5

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Upcoming events

Boots and Toques

February 22, 2020

2:30 pm - 4:30 pm, West Fraser Centre

4:30 pm - 6:30 pm, LeBourdais Park

Join us in your boots and toques at our annual winter event!

Activities at the West Fraser Centre include free public skating, crafts and face painting!

After enjoying activities at the West Fraser Centre, head down to the LeBourdais Park and enjoy music, glow ball hockey, a bon fire, knockerball, sledding, hot chocolate, food and fireworks (6pm)!

Sno-Pitch Tournament

February 22, 2020

9 am - 3 pm, Rotary Park

Get your team together and play in the Great Ball of Fire Sno-Pitch Tournament!

- Double knock out
- Guaranteed two games
- Six teams max, 9 - 12 players
- Bats and balls will be provided
- Warm up by the fire near your dugout
- BIG prizes
- Registration deadline: January 31, first come, first served.

To register, call 250-991-1194 or email clawrence@quesnel.ca

Commercial Garbage

The City is ending its commercial garbage service on June 30, 2020. This will include all facilities serviced by trade waste containers, both commercial buildings and apartment buildings, and all commercial buildings serviced with residential sized carts.

Those currently receiving this service have only been billed up to June 30, 2020.

The City commercial garbage service will continue until June 30, 2020. It is important that each business arrange with a private operator for commercial garbage pickup after June 30, 2020.

For more information, please contact City Hall at 250-992-2111.



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