

REPORT IT!

WHO SHOULD YOU CALL?



There are numerous activities that occur in the downtown area that need to be reported, but it can be difficult to know. Use this chart to decide who to call.

| CONCERN/ISSUE | POLICE 250-992-9211 | BYLAW 250-992-2111 | PUBLIC WORKS 250-992-6330 |
|------------------------------------|------------------------|-----------------------|---------------------------------|
| Crime, health or traffic emergency | CALL 9-1-1 | | |
| Suspicious behavior | X | | |
| Alcohol/drug use or intoxication | X | | |
| Panhandling - aggressive | | X | |
| Squatter/unauthorized camping | | X | |
| Animal control - dog at large | | X | |
| Graffiti | | X | |
| Parking offences (City lot/street) | | X | |
| Smoking- Spirit Square | | X | |
| Washroom – loitering | | X | |
| Washroom - maintenance | | | X |
| Garbage/litter maintenance | | | X |
| Signage - missing/damaged/faulty | | | X |

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WHO SHOULD YOU CALL?



EMERGENCIES

Phone: 9-1-1

Police / Ambulance / Fire

- For immediate medical attention
- For crimes in progress or about to happen
- For property or vehicle fire

24 hours | 7 days a week

POLICE NON-EMERGENCIES

Phone: 250-992-9211

- Report a crime after occurrence
- Report suspicious/illegal activity
- Report lost, stolen or found items
- Speak with a Police Officer

24 hours | 7 days a week

BYLAW ENFORCEMENT

Phone: 250-992-2111

- Report infractions of City bylaws

Report: 24 hours | 7 days a week

Office hours: Monday - Saturday | 8:30 am - 4:30 pm

Hours may be extended depending on enforcement needs.